

SpearProtectIT

Securing Your IT

SpearProtectIT
Service Overview v1.0

The advances in Information Technology, coupled with the increased use of the Internet opens up a wealth of opportunity to businesses. Global markets are now a reality and so is the massive threat posed by not having appropriate IT security in place.

What is SpearProtectIT?

SpearProtectIT is our unique managed IT security solution that provides **3 lines of defence, protecting** your business from **IT security threats**, with SpearFirewall, Spear Antivirus and Spear Technical Assistance Centre (STAC).

Why do I need SpearProtectIT?

Hackers, IT intrusion and viruses are an increasing threat to your business, and the repercussions of an attack can have a catastrophic impact on you commercially, financially and also your reputation.

SpearProtectIT allows you to **outsource the management of your IT security** to trained experts, allowing you to concentrate on the core areas of your business.

What are the costs?

The cost of SpearProtectIT depends on the size of your business and the level of protection you require. Our managed services have the benefit of being chargeable on a monthly basis – so there are **no large upfront fees** and you know exactly how much you are paying.

What do you get for your money?

1. SpearFirewall – Your First Line of Defence

This is a barrier protecting computers and networks against unauthorised access from the Internet; it acts as the first line of defence in an IT network against both hackers and viruses, **saving you time and money whilst increasing security levels.**

Software Version

The software firewall is best suited to businesses with less than 5 PCs and for those who operate with a **mobile workforce**. You can access the Internet behind the shield provided by SpearFirewall – safe in the knowledge that you are hidden from the likes of the “hacker” and protected against unauthorised intrusion.

Hardware Firewall

Our hardware firewall provides the platform for a **completely integrated security solution**. Whether you have 5 PCs or 100 PCs SpearFirewall Hardware is completely **scalable to your requirements**.

Virtual Private Network (VPN) - All SpearFirewall hardware options include a virtual private network capability, which offers a direct, **secure and private link between individuals in the same office or regional offices**, allowing you to build your own virtual office. Your workforce can “plug in” to your business network as if they were in the office.

Quality of Service (QoS) – We can help you control Internet band speed and settings by prioritising how your business uses the Internet and Email.

SPAM Filtering - SPAM is an increasing problem for businesses, as it slows Email servers and is a potential source of “spyware”, “adware” and viruses - this threat is reduced with our SPAM filter controls.

Intrusion Prevention and Detection System (IPS and IDS) - A comprehensive protection system that prevents and detects intrusion to your systems ensuring you know exactly what is happening and that you are in control.

Model Options:

- SpearFirewall 01** Suitable for 10 users
- SpearFirewall 05** Suitable for up to 25 users
- SpearFirewall 10** Suitable for up to 50 users
- SpearFirewall 30** Suitable for up to 100 users

For more information on our services and to view our online presentations visit

www.spearprotectit.com

Additional Options:

WiFi – Available on models 05-30 this stands for ‘wireless fidelity’. All you require is a wireless access point that transmits a signal to your laptop allowing you wireless access to the Internet and mobile working.

Website Address (URL) Content Filtering - Prevents access to undesirable Internet sites and enables controls to be placed over individual PCs if required.

Voice Over IP (VOIP) - Make voice calls to your contacts using a secure Internet connection without incurring call charges.

Antivirus - Provide Antivirus protection for your business at the firewall level, which ensures you do not receive viruses through the Internet.

2. SpearAntivirus – Your Second Line of Defence

In partnership with Kaspersky Labs we offer an award winning solution that protects your computers at the individual level. This acts to keep viruses out of your computer systems that are transmitted through Email and also floppy disc, CD and other software installation. Unlike other major Antivirus providers, we provide virus updates through our Antivirus control centre up to every 3 hours, keeping you up-to-date and protected from new viruses.

Why choose managed Antivirus?

As part of our managed service you will benefit from proactive IT security management. We will completely install and configure the software and then monitor your company's IT system for attempted virus penetration through our virus control centre, updating it remotely as required. With an unmanaged service you are required to pay “up-front” to benefit from Antivirus protection, but will need to install, configure and update it manually – yourself. Although you may receive automatic updates, there is no one monitoring if it has worked correctly – which potentially exposes you to virus attack.

3. Spear Technical Assistance Centre – Your Third Line of Defence

All of our technical support team are highly qualified and committed to delivering excellent services to our customers.

Installation & Configuration – All Elements of the SpearProtectIT service are installed and configured based on your requirements.

Proactive Management – STAC will proactively manage your security systems keeping you up-to-date and protected.

Technical Support – If you have any technical issues, our team are on hand to provide support and resolutions.

Technical Hotline – A dedicated support hotline to respond to your individual security requirements.

24 x 7 Monitoring – Our systems monitor your services and their performance on a 24-hour basis.

SpearAntivirus and SpearFirewall are available as an unmanaged solution. Ask your local representative for information.

What do you do next?

All you need to do now is **contact Spear** via **Email sales@spearprotectit.com** or on our **Customer Hotline 0870 766 2478** and we will be happy to arrange an appointment for one of our local representatives to visit your business.